



TOPOPERATIONS FOR MICROSOFT CLOUD SERVICES

As a [Microsoft Cloud Solution Provider \(CSP\)](#), we offer Microsoft products directly through conova. With [TopOperations for Microsoft CSP Basic](#), you also benefit from ongoing support provided by our certified experts. [TopOperations for Microsoft Azure](#) is the ideal foundation for the managed operation of your Azure VMs by conova and is perfectly suited for hybrid environments. Therefore a dedicated management and monitoring solution (Bridge VM) is used. The collected data is encrypted and securely transmitted to our data centers. Through a dedicated dashboard, you gain a centralized view of your systems, whether they are running in conova's data centers or in Microsoft Azure.

Highlights at a glance

- **Microsoft CSP:** Optimal licensing terms and flexible billing based on actual usage
- **TopOperations for Microsoft CSP Basic:** Consultation and support from our experts on demand
- **TopOperations for Microsoft Azure:** Unified monitoring of all your services (both conova and Azure) via a central platform with customizable views and long-term evaluations and 24/7 operation of the management and monitoring solution by certified conova specialists



	Microsoft CSP	TopOperations for Microsoft CSP Basic ¹⁾	TopOperations for Microsoft Azure ²⁾
conova service	Billing for Microsoft Licenses	Access to the tenant and support via an hour account	Basic product for running services in Microsoft Azure
Procurement of Microsoft Cloud Subscriptions via conova	✓	optional	optional
Granular delegated admin privileges (GDAP) for conova ³⁾		✓	✓
Monitoring and operation of the bridge VM			✓
Resources/Licenses	Billing via Microsoft CSP program	Billing via Microsoft CSP program	Billing via Microsoft CSP program
Support and config changes	-	hourly account	hourly account
Set-up costs (one-time expense)	-	upon request	upon request
Price per month	-	upon request	upon request

EXPAND TOPOPERATIONS FOR MICROSOFT CLOUD SERVICES WITH THE FOLLOWING SERVICES:

TopServer Managed Microsoft Azure, TopFirewall for Private and Public Clouds, TopBackup for Microsoft Azure and Microsoft 365, TopMail Microsoft 365 Protection, TopConnect, ...

Ask our experts about further public cloud and hybrid services from conova and get everything you need from a single source!

¹⁾ SLA Economy included. No upgrade to a higher SLA possible.

²⁾ SLA Economy included, SLA Business and First Class (24/7) optional. For more information, please refer to the TopSLA datasheet. It is available upon request.

³⁾ Includes the setup of two emergency access accounts. These serve to ensure independent administrative access to the Microsoft tenant in the event of an emergency. The tenant is accessed via personalized users with activated multi-factor authentication.

Notes:

- Minimum contract period of 36 months.
- Billing is carried out via Microsoft Tenant.
- Conveniently source your Microsoft licenses (CSP, SPLA, etc.) directly via conova. As a Microsoft Cloud Solution Provider Direct (Tier 1), we offer highly competitive conditions for your CSP licenses and fully automated, dynamic billing based on actual usage.

