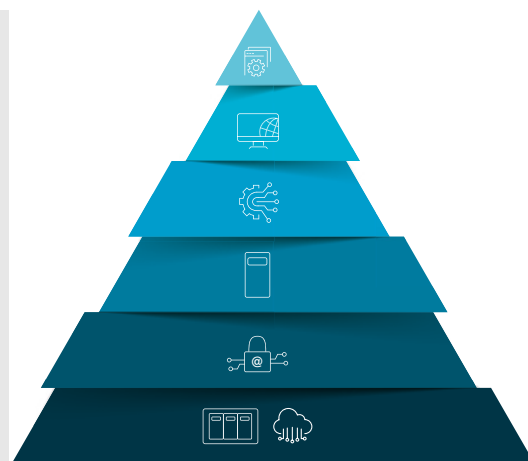# TOPOPERATIONS FOR MICROSOFT CLOUD SERVICES

As your Microsoft Cloud Solution Provider (CSP), we offer you the opportunity to acquire Microsoft products directly through conova and receive ongoing support from our certified experts. With TopOperations for Microsoft Azure, we also provide the optimal foundation for the managed operation of your Azure VMs by conova. To do this, a dedicated management and monitoring solution (Bridge VM) is used to encrypt the data and transmit it to our data centers. You gain a centralized view of your systems via a dedicated dashboard that works regardless of if you are hosted in the conova data centers or in Azure.

" Highlights at a glance

- 24/7 operation of the management and monitoring solution by certified conova specialists
- Consultation and support from our experts
- Unified monitoring of all your services (both conova and Azure) via a central platform with customizable views and long-term evaluations
- Encrypted transmission of monitoring and performance data to conova data centers
- An ideal foundation for implementing hybrid setups – all from a single source

conova service	Cloud Solution Provider (CSP)	TopOperations for Microsoft 365 Basic	TopOperations for Microsoft Azure
Procurement of Microsoft Cloud Subscriptions via conova	✓	optional	optional
Granular delegated administrative rights (GDAP) for conova [1]		✓	✓
Monitoring and operation of the Bridge VM			✓
Service Level Agreement [2]			✓
Resources/Licenses	Billing via Microsoft CSP program	Billing via Microsoft CSP program	Billing via Microsoft CSP program
Support and config changes	-	hourly account	hourly account
Set-up costs (one-time expense)	-	upon request	upon request
Price per month	-	upon request	upon request

EXPAND TOPOPERATIONS FOR MICROSOFT CLOUD SERVICES WITH THE FOLLOWING SERVICES:

TopServer Managed Microsoft Azure, TopFirewall for Private and Public Clouds, TopBackup for Microsoft Azure and Microsoft 365, TopMail Microsoft 365 Protection, TopConnect, ...

Ask our experts about further public cloud and hybrid services from conova!

[1] Includes the setup of a break-glass admin. The tenant is accessed via personalized users with activated multi-factor authentication.
[2] SLA Economy included, SLA Business and First Class (24/7) optional – further information about SLA on request. The Service Level Agreement (SLA) for public clouds defines the response time from conova. An SLA cannot be booked to restore services from the public cloud.

Notes:
- Billing is carried out via Microsoft Tenant.
- Get your Microsoft Cloud licenses from conova now. As a Microsoft Cloud Solution Provider Direct (first tier), we now offer everything from a single source. With contracts made with a minimum 12-month term, we grant you discounts on Microsoft Azure and Microsoft Office 365 licenses. Billing takes place dynamically according to use..